

Genoa City Joint 2 School District



Knowledge is in the Knowing...

Presented By: Chris Kramer

Date: June 2023



R&R Employee Benefits Professional Team



- 29 years of public education experience (experience with hundreds of public schools)
- WCBA Education Steering Council member
- WASBO & WASB presenter
- Part of R&R Insurance's Education Practice Group







Team Members



Differentiators – Why choose R&R Insurance



Using data and analytics – informed decisions



Education and support



Innovative solutions and savings



What you need to know





What We Think We Know





- District serving the Stateline area with serving approximately 600 students 4k-8th
- Approximately 70 teachers and staff
- Seeking consultant partner to develop benefits that are:
 - Comprehensive robust and competitive
 - Choice driven meet a diverse workforce's needs
 - Consumeristic modern offerings with education
 - Wellness focused promote healthy lifestyle
 - Affordable Contain costs for all
- Competition for talent in Education
- Inflationary challenges impacting District





As the largest, **fiercely independent** insurance agency in the Midwest, R&R Insurance provides complete coverage for your business and your employees. We pride ourselves on having "Wall Street" resources with "Main Street" Service.

the knowledge brokers™



Employee Benefits

Helping employers brand their benefit packages in a customized fashion, aligned with the employer's culture.



Personal Insurance

Offering Group Home and Auto Insurance.



Commercial Insurance

Keeping your business, your people and your assets safe – free from the risk that can drive up your operating costs.



Wealth Management

Helping employees improve their financial wellbeing and retirement goals.

200 Employees





Market Shift from Broker to Consultant





Expertise Across Diverse Employers





Fully Insured / Level-funding / Self-Insured Expertise

- Benchmarking
- Claim analysis
- Contribution setting
- Plan differential review













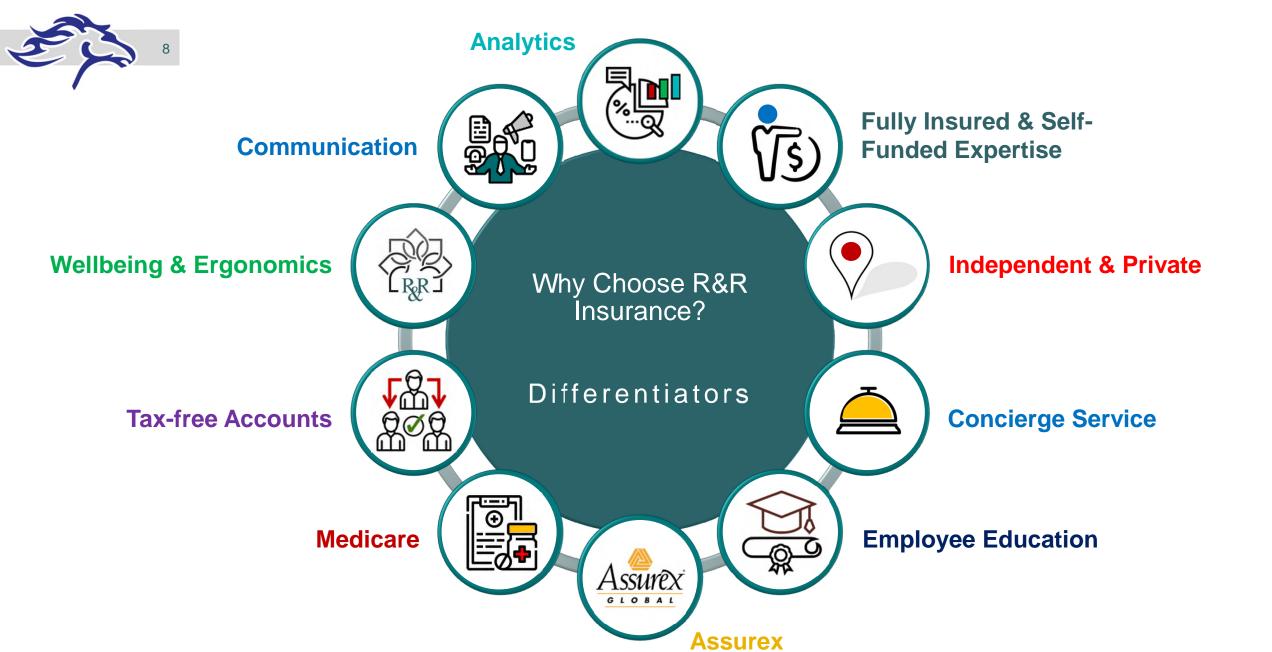


"The District went through multiple vendors for fully funded health insurance in the last decade. This created substantial administrative time commitment as well as disruption for staff members. R&R carefully evaluated the market and provided a recommendation when conditions were optimal for a switch. In particular, R&R has excelled in their ability to negotiate costs on Stop Loss Insurance and our Pharmacy Benefit Plan to save the District hundreds of thousands of dollars in the first two years of being self-funded."



Jonathan Mitchell **Director of Business Services Greendale Schools**









Challenges Facing Employers & Health Plans

- Changes in employee demographics and needs
- Competitive labor market
- Varying levels of employee benefit understanding
- Significant wage increases for healthcare workers
- Impact due to delayed care during COVID
- Healthcare systems renegotiating contracts
- Prescription drug spend / Gene Therapy
- Inflationary equipment cost increases
- Consolidation of healthcare systems
- New regulations
- Increasing number of \$1 million dollar + claims







Meeting Employee Benefits Needs

Based On Where They Are In Life

<22 Years Old

- Early entry to workforce either part-time or full-time
- College or technical school
- Graduation
- Debt, minimize expenses
- Rely on parents for healthcare needs

M I L L E N

N

S

23 - 42 Years Old

- · College, post-grad
- Student loan debt, tuition reimbursement
- Career development
- Fitness, focus on financial wellbeing, mental health
- Marriage, family planning
- Mortgage, rent
- Childcare expenses, home / school / work balance
- Own healthcare, learning to navigate benefits

43 - 58 Years Old

Career advancement, mobility

 Health screenings, managing chronic conditions

G

Е

Ν

X

- Financial assistance, increase savings
- College planning
- Elder care support
- Medical out of pocket expenses
- Retirement planning
- "Sandwich" generation

59 - 77 Years Old

- Financial, retirement readiness
- Catch-up contributions
- Estate planning
- Health, chronic care concerns
- Medical out-of-pocket expenses
- Extended families
- Volunteer, staying active





B



Attracting and Retaining Talent: Top Benefits Trends











Work / Life Balance

Healthcare Affordability

Inclusive Benefits

Financial Health

Enhanced Mental / Behavioral Health





As is

Innovation Solution Spectrum

Due Diligence

Changes



- Marketing of plan and negotiating with carriers
- Premium and HRA/HSA strategy review
- Alternate plan design analysis
- Compare fully insured / level funded / self-funded
- Wellbeing plan review and strategy
- Employee education / maximize current plans
- Captive arrangement
- Self-funding for health
 - ASO model vs Un-bundled
 - Boutique PBM / International Rx
- Bundling / unbundling of coverages
- Self-funding dental and more....





Path of Health Care Cost Containment





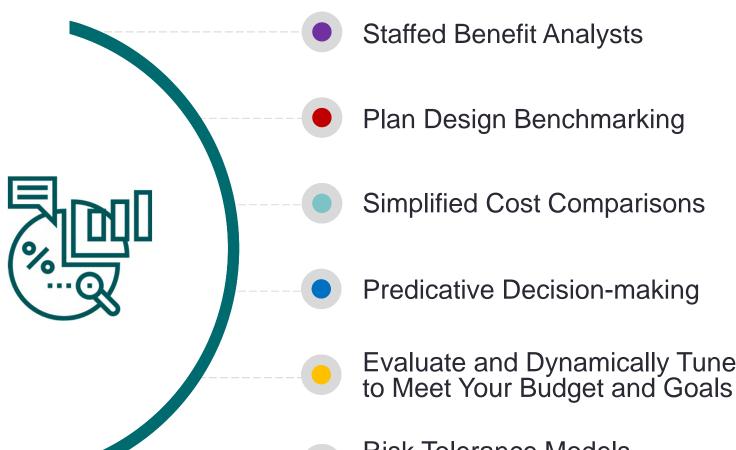


Data Analytics & Technology









Evaluate and Dynamically Tune Benefits

Risk Tolerance Models (test funding methods including self, level, full, and captive)



Analytical Resources

Plan Benchmarking

Lines of Coverage

- Medical
- Dental
- Vision
- Life
- STD
- LTD

Data Sources

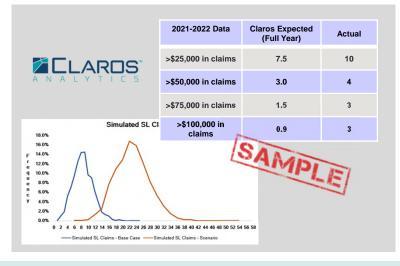
- R&R Book of Business
- DPI
- Assurex
- United Healthcare
- Anthem / BCBS
- Humana
- Delta Dental
- Sun Life and Unum
- Companies Like Me

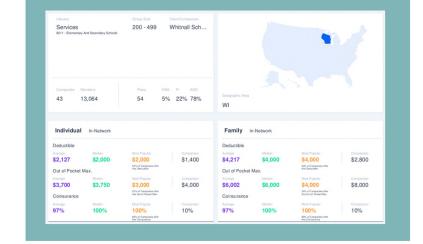
Contribution Modeling

- Average session is 1-1.5 hours with in-depth reports showcasing total projected costs
- Review contribution strategies in real-time
- Develop short/long term budgeting strategies
- Example Defined Contribution Strategy
 - Currently Client ABC pays more per employee on the Select and Choice Plans than the Prime Plan
 - Defining based on Prime Plan Dollar Amounts would result in about \$90,000* in Client ABC savings thru Employee Contribution or Plan Choice (*HMO Employees)

Claros Analytics Tools

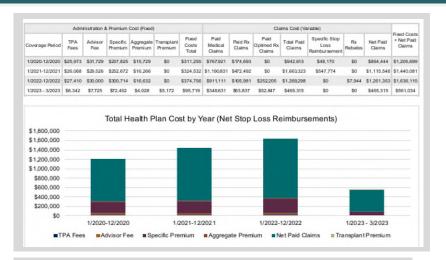
- ? Does it make sense to move to a self-funded option or stay fully insured?
- ? What is the optimal stop loss level?
- ? Are high-cost claims as expected? Did the carrier rate correctly?
- ? What is the best plan funding option?
- ? Where should the budget be set?





Reporting

Action Oriented Reporting Based on Your Experience and Needs



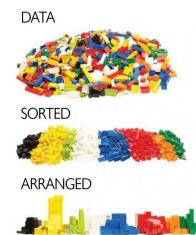
2021 Overview:

Medical spend is up 24.3% over 2020:

- > Medical costs are up for high cost claimants (\$50k) and everyone else
- ➤ Inpatient stays were up 32.8% with costs up 26.5%
- ✓ HCC preemie newborn with 4 admits and 38 days
- ✓ HCC behavioral health with 4 admits and 47 days
- > Covid-19 bounce back is driving spend for non-high cost claimants.
- ➤ Average age has increased 3.4% over 2020
- ➤ Network is still performing with over 54% in savings

Pharmacy spend is down 27.7%:

- Generic utilization is over 88%
- > Specialty costs are down over 25%
- > Pharmacy rebates have returned over \$278,000 in savings









lient Name ental Funding Analysis Report					Г	2023 Denta	LFunding	- 1	Dental Ad	min Fee			R_{R}
and running salarysis report						Single Family	\$33.50 \$94.49	L	PEPM	\$5.00			owledge broken
Monthly Dental Enrollment Jan-2 Single Family	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Annual Total
Monthly Dental Funding	Jan-23 \$0.00	Feb-23 \$0.00	Mar-23 \$0.00	Apr-23 \$0.00	May-23 \$0.00	Jun-23 \$0.00	Jul-23 \$0.00	Aug-23 \$0.00	Sep-23 \$0.00	Oct-23 \$0.00	Nov-23 \$0.00	Dec-23 \$0.00	Annual Total \$0.0
Monthly Dental Expenses Dental Paid Claims Monthly Admin Fee	Jan-23 \$0.00	Feb-23 \$0.00	Mar-23 \$0.00	Apr-23 \$0.00	May-23 \$0.00	Jun-23 \$0.00	Jul-23 \$0.00	Aug-23 \$0.00	Sep-23 \$0.00	Oct-23 \$0.00	Nov-23 \$0.00	Dec-23 \$0.00	Annual Total \$0.0 \$0.0
Loss Ratio - Expenses/Funding	Jan-23 #DIV/0!	Feb-23 #DIV/0!	Mar-23 #DIV/0!	Apr-23 #DIV/0!	May-23 #DIV/0!	Jun-23 #DIV/0!	Jul-23 #DIV/0!	Aug-23 #DIV/0!	Sep-23 #DIV/0!	Oct-23 #DIV/0!	Nov-23 #DIV/0!	Dec-23 #DIV/0!	Annual Total #DIV/0!
Dental Funding Less Expenses	Jan-23 50.00	Feb-23 \$0.00	Mar-23 \$0.00	Apr-23 \$0.00	May-23 \$0.00	Jun-23 \$0.00	Jul-23 \$0.00	Aug-23 \$0.00	Sep-23 \$0.00	Oct-23 \$0.00	Nov-23 \$0.00	Dec-23 50.00	Annual Total

Year	Renewal Increase	Overview				
2014		Effective 1.1.2014, moved carriers from the WMC/Aetna to Reliance Standard. Resulted in an estimated annual savings of \$23,064. Life, AD&D and LTD rates guaranteed 3 years; STD rates guaranteed 2 years.				
2015	0.00%	Rate Guarantee Life, AD&D, STD and LTD				
2016	0.00%	STD up for Renewal, but receive a Rate Pass for 12 months; all other lines under the final year of their rate guarantee.				
2017	0.00%	STD called for a rate increase, but changed the plan design for the STD which resulted in a "rate pass".				
2018	25.00%	Life and STD increased, all other lines received a rate pass for 12 months. Went to market, and all other carrier rates were higher.				
2019	0.00%	Added Critical Illness and Accident coverage - received a 12 month rate pass on all other lines for adding these lines of coverage.				
2020	0.00%	Received a "rate pass"				
2021	0.00%	Received a "rate pass"				
2022	0.00%	Received a "rate pass"				
2023 0.00%		Received a "rate pass" for STD; Voluntary Accident and Critical Illness. LTD & Life not up for renewal until 1/1/2024				
Year Renewal Average	2.78%					





Putting Data to Action - Examples

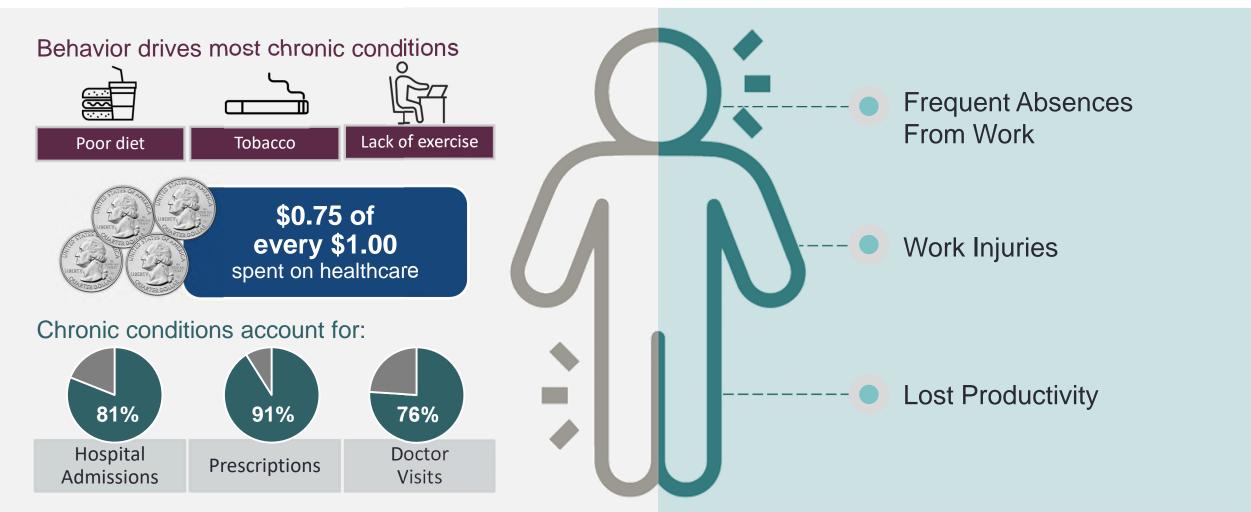
- Monitoring age population for Medicare support
- Review ER use vs UC use vs Virtual Care employee education
- Analyzing dental cleanings 0, 1 or 2 times a year
- Reviewing EAP usage statistics for plan promotion
- Reporting on preventive care use tied to wellbeing program
- How to use hospital transparency data
- Prescription drug formulary disruption review
- Cost containment programs for pre-diabetics or hypertension
- Renegotiation of renewal based on monitoring high-cost claimants





Chronic Disease: The Costs Involved

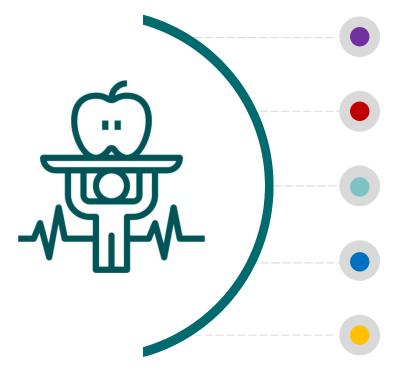
DIRECT COSTS: INDIRECT COSTS:







Wellbeing & Ergonomics Team



Design And Manage Wellness Programs

Vendor Management Includes Bio-metrics And Health Risk Assessments

Analyze Data To Illustrate Exposures Impacting Employer Costs That Are Tied Directly To Employee Health

Committee Assessment And Recommendations For Focused Initiatives

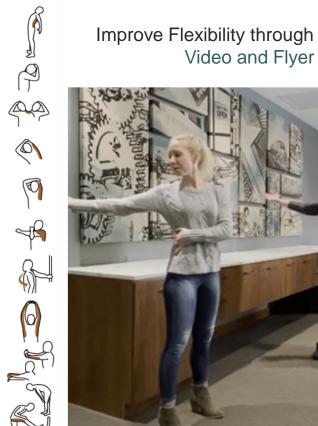
Maximizing Carrier Programs

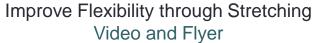


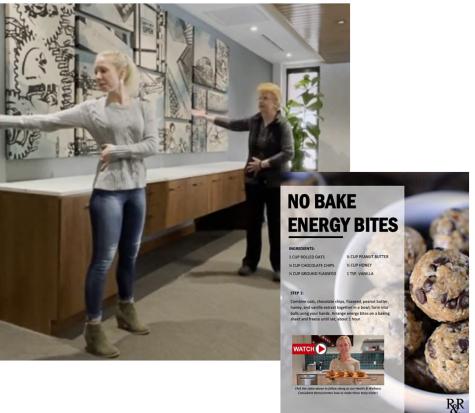




Wellbeing Made Easy















STATEWIDE

Content & Courses

- ✓ Well Badger Resource Center
- ✓ Resilient Wisconsin
- ✓ Access
- ✓ Wisconsin's Family Caregiver Support Programs
- ✓ 211 Wisconsin
- ✓ Wisconsin Help for Homeowners
- ✓ UW Extension
- ✓ Coping with Stress CDC
- ✓ Lifesaver Wellbeing Series



Mental Health Tools & Resources

R&R has accumulated a number of tools and resources around Mental Health support that employers can provide to their employees to assist them in navigating their challenges, from mental health, depression and anxiety as well as caregiver stress and financial hardship.

Hover your phone over the QR Code in the bottom right to access the digital resources.



- ✓ National Mental Health Hotline (free & confidential) 866.903.3787 or text NAMI to 741741
- ✓ Local WI NAMI Chapter 608.268.6000 www.namiwisconsin.org

- ✓ Mental Health-Related Distress
 Call or Text: 988
 Chat 988lifeline.org
- ✓ National Suicide Prevention Hours: Available 24hrs.
 Languages: English/Spanish 800.273.8255
- ✓ Prevent Suicide Wisconsin

- ✓ Wisconsin 211
 (Free Referral Helpline)
 Dial 211 from any phone
- ✓ HOPELINE Text HOPELINE to 741741
- ✓ Aging & Disability Resource Center









Wellbeing Committee



- * Roles & Responsibilities
- ★ <u>Total Rewards Flyer</u>

Monthly Blog Content



Posted by Taylor Hahn





We spend so much of these months at festivals, the lake, up north, etc. But, skin cancer is the most common type of cancer



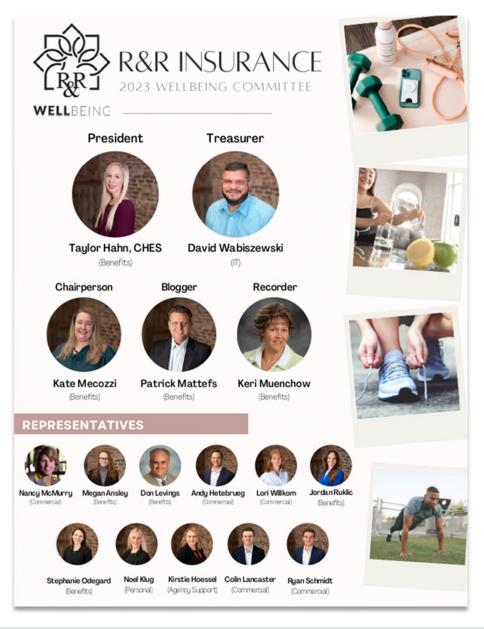
According to the Department of Health and Human Services, 5 million people will receive treatment for skin cancer each year. In addition, it is important to educate yourself about skin

What ethnicity is most affected?

cancer health disparities.

- . 1 in 38 White people
- · 1 in 167 Hispanic people
- · 1 in 1,000 Black people









Wellbeing Committee Events



Benefits Fair



Smoothie Bar



Chili Cook Off



Self-Defense Class



Paws on the Patio



Hot Cocoa Bar









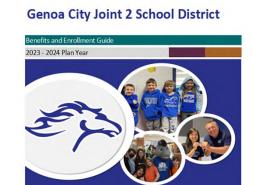


Benefit Open Enrollment Process



Recruitment





Benefits & Enrollment Guide

Genoa City Joint 2 School District



Wiser Consumer of Healthcare

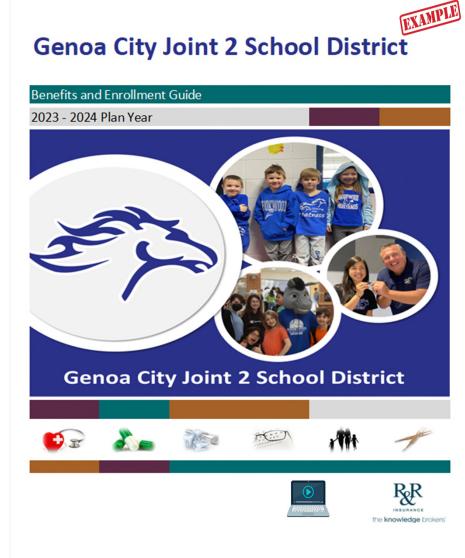


Embedded Video Education



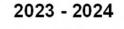






Educate & Communicate

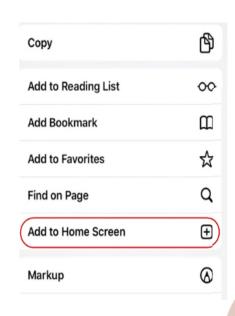
- Scan QR code
- Save to Home screen
- Title it: "Benefits"

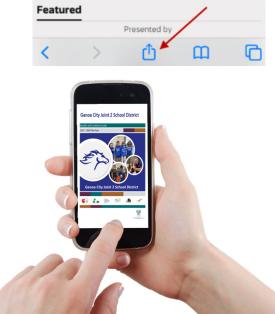




Benefits & **Enrollment Guide**







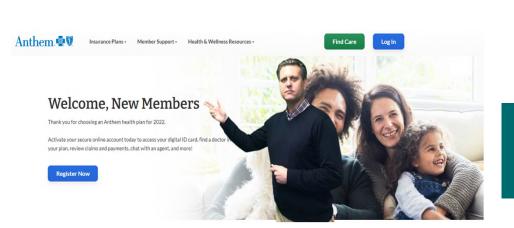


Open Enrollment Meetings



Face-to-Face Meetings

Live Virtual Meetings





Video with Green Room Technology



HR & Member Support Concierge Service

Call or Email Your Insurance Concierge Team!

- Chris Kramer
- Kate Mecozzi



R&R Insurance Services, Inc. 262-953-7100

- N14 W23900 Stone Ridge Dr. Waukesha, WI 53188
- 5317 W. Grande Market Dr. Appleton, WI 54913
- 1370 Glory Road Green Bay, WI 54304



Genoa City Joint 2 School District

Genoa City Joint 2 School District

If you have questions or concerns about your insurance, we want to help.

Your insurance Concierge Team will work directly with you to:

- · Explain your insurance benefits
- Provide claim advocacy and explanation
- · Recommend value-added services from your insurance carrier
- · Help you make healthy changes by connecting you to available preventive care and wellness resources
- · Guide you through insurance options as the needs of you and your family change



the knowledge brokers'



N14 W23900 Stone Ridge Drive, Waukesha, WI 53188 myknowledgebroker.com

Your Concierge Team



Chris Kramer Employee Benefit Consultant Chris.Kramer@rrins.com Phone & Fax: 262.953.7151



Kate Mecozzi Client Service Manager Kate.Mecozzi@rrins.com Phone & Fax: 262,953,7199



Maximizing your Offerings

Maximizing your current programs

 Education on helping employees save money using digital resources



Ex: Add QR code to Employee education piece on Carrier value adds so it is at your employee's fingertips

Ex: Customized video on

how to use hospital Price

Transparency tools



Behavioral health during the formative years

Behavioral health support

Children begin creating the social and emotional habits that may affect their long-term mental health and well-being during the adolescent years (ages 10-19). It's also during these years that many may begin to experience behavioral health struggles. United Healthcare members have access to programs, resources and services to help support your family through behavioral health challenges.

Providing emotional support

Children and teens may experience stress and other mental health challenges, but getting them to open up can be tricky. With the right resources, you can support your child and find the help they may need.

As a UnitedHealthcare member, you have access to a large network of behavioral health providers who specialize in child and teen care. There are also programs and self-help tools that may be available at no additional cost to you* through your

- · Self-help resources, including Self Care from AbleTo
- . The Employee Assistance Program (EAP) with 24/7 in-the-moment suppor
- · Outpatient behavioral health therapy
- · Behavioral health virtual visits



Health Management | Behavioral Health Solutions







Maximizing your Offerings

Maximizing your current programs

 Education focused on what employees need and using technology to assist

Ex: Focused Learning Session on topics employees requested – Video recorded for employee portal





Call LifeMatters® by Empathia toll-free anytime. 1-800-367-7474

Assistance with Life, Work, Family, and Wellbeing • 24/7/365
Call collect to **262-574-2509** if outside of North America
Visit **Life**Matters® online at **mylifematters.com**

facebook.com/lifematterseap

Language assistance services in your preferred spoken and written languages are available at no cost by calling 1-800-367-7474









FSA, HRA (plus retiree), HSA and COBRA Expertise



Over 20 years expertise in design, education & administration Implemented for over 300 education clients



Strong relationship with TPAs

Review customer service model as well as technology



Effective education to maximize the benefits















Benefit Open Enrollment With Employee Navigator



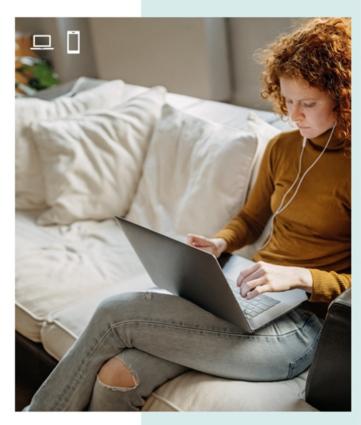


Employee Access

- Elect benefits (new hire, annual Open Enrollment, Qualifying Events
- View benefits, cost and documents
- 'Total Comp' Statements

Employer Access

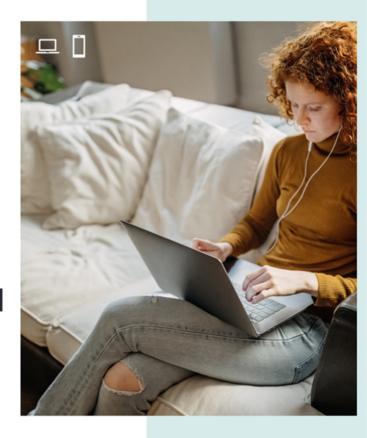
- Process control
- Automations and information to help employees enroll
- Auto-calculation of employee billed rates & deductions
- Reporting
- Section 6055/6056 Filing
- Integrations



Benefit Open Enrollment With Employee Navigator

- Easy to use reduces paper
- Saves time and money
- Maintains accuracy of records
- Data feeds to many payroll and carriers
- Accessible on your computer or phone
- We build it We support it
- Awareness to Wellness incorporated into EN
- Other technology options available as well







Employer Educational Seminars

Below is a sampling of our 2023 Benefits Seminars:

How Employee Navigator Can Make Paper Forms a Thing of the Past

- Tuesday, May 16, 2023
- 11:00 a.m. Central (60 minutes)

FMLA/ADA Requirements for Employers

- Tuesday, June 13, 2023
- 11:00 a.m. Central (60 minutes)

HSAs and FSAs - Valuable but Misunderstood

- Tuesday, September 19, 2023
- 11:00 a.m. Central (60 minutes)

Medicare Part A, B, C, D and Maybe the Whole Alphabet

- Tuesday, October 17, 2023
- 11:00 a.m. Central (60 minutes)





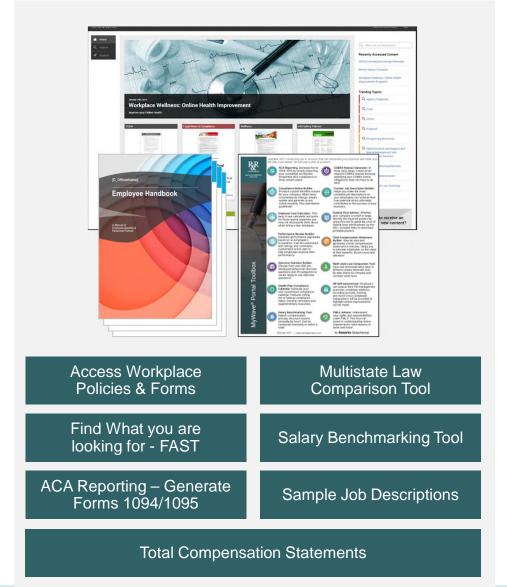
R&R / Zywave Benefit Client Portal

Client Portal delivering 24/7 expert guidance

R&R's Zywave Benefit Client Portal is an easy-to-use web-based self-service resource accessible 24/7 for clients.

Zywave allows fast and unlimited access to:

- Robust HR guidance
- Thousands of On-Demand Resource
- Employee Handbook
- Salary Benchmarking & Total Compensation Tools
- This service is 100% free for clients of R&R Insurance Services, Inc.







R&R Insurance

About Assurex Global

We are an exclusive partnership of the most prominent independent insurance agents and brokers in the world

- Founded in 1954, Assurex Global is the world's largest privately-held commercial insurance, risk management, and employee benefits brokerage group
- Tens of thousands of clients within Assurex
- Share 'best practices' with each other
- Offer new programs



LARGEST INDEPENDENT BROKERAGE IN REVENUE

5TH LARGEST BROKER WORLDWIDE

\$35 BILLION ANNUAL PREMIUM VOLUME

630+ PARTNER OFFICES

100+ PARTNER FIRMS

21,500+ EMPLOYEES

6 CONTINENTS





Global Innovation – Powered By Benefitpitch



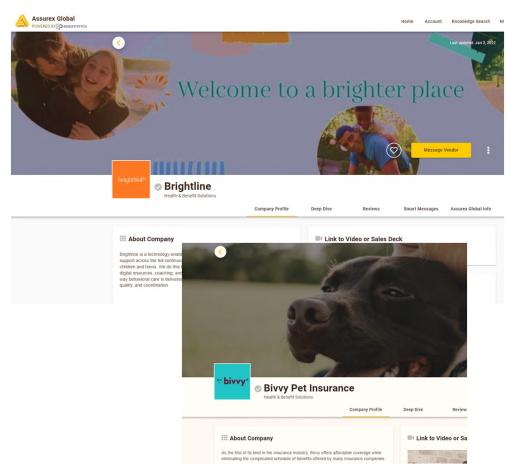
Provides:

- Easy Access to locate specific niche benefit vendors
- Deep Dive on the costs, how the programs work
- Reviews

Top 10 Assurex Global Service Type Searches

- Behavioral / Mental Health
- Benefits Administration
- COVID-19 Testing / Services
- Earned Wage Access / Instant Pay
- High Performing Networks
- Mindfulness
- Pet Services (Pet Insurance / Pet Wellness)
- Pharmacogenomics (PGX)
- Tobacco / Smoking Cessation
- Voluntary Benefits

Example: Technology-enabled pediatric behavioral health company



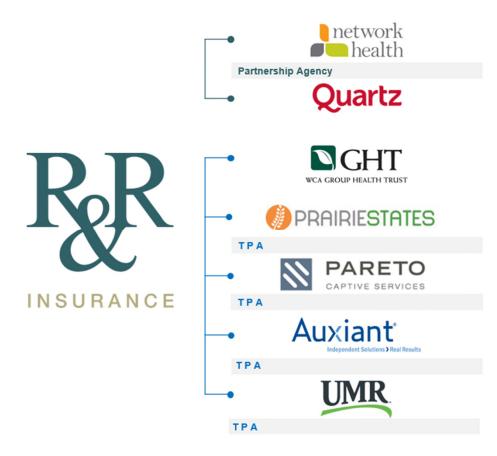




Partnership Matters!











Additional Team Expertise





Medicare Education & Support

R&R's Medicare Team can help your employees with:



Understanding the "Alphabet Soup" of Medicare

Reviewing options of enrolling onto Medicare versus remaining on the plan

Explaining the difference between traditional Medicare and Medicare Advantage (Part C) plans

Evaluating Medicare Part D (prescription drug) coverage options

Group Meetings & One-On-One Sessions

we know:

The right amount of health insurance means a healthy life

6 MONTHS BEFORE TURNING 65

- Learn the different parts of Medicare
- Part A
- Part C (Medicare Advantage Plan)
 Part D
- Madis are Supplement Dlans
- Determine if you need to enroll in Medicare
 Do you have access to an employer group
 - health plan?
 - Is your current plan considered Creditable Coverage?
- Is your current coverage an Health Savings
 Account (HSA) qualified plan?
- Are you, or your employer, contributing towards the HSA?

3 MONTHS BEFORE TURNING 65

- Enroll in Medicare through the Social Security
 Administration, unless you have determined that
 you can delay your Medicare enrollment
- Once you have your Medicare Claim Number, you can enroll the other lines of coverage
 - Schedule an appointment with Liz to review you coverage and cost information



Scan to launch



1 MONTH BEFORE TURNING 6

- Make sure you have your red, white and blue Medicare card and the ID card for your other lines of coverage
- Once you have your new coverage in place, make sure you terminate your old coverage
- Update your healthcare providers with you new insurance information

ANNUALLY

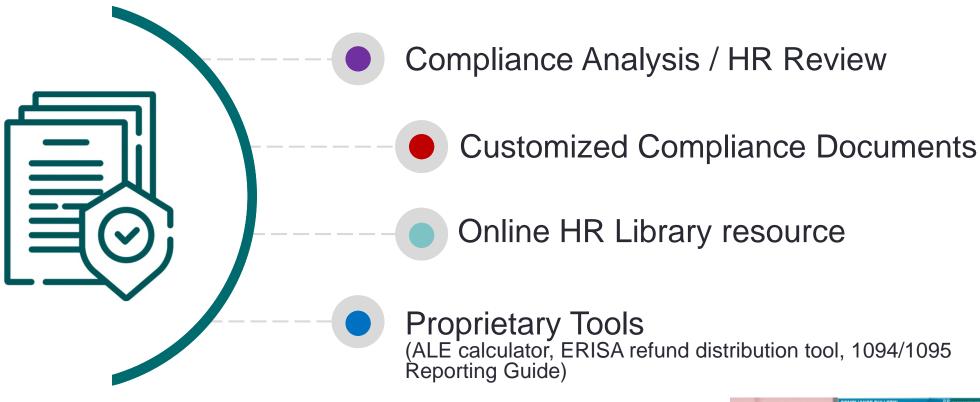
- Watch for your plan's Annual Notice of Change (ANOC) that outlines any plan changes for the next calendar year.
- The ANOC is sent out in October
- During the Annual Enrollment Period (AEP), review your Part D coverage or Medicare







Compliance Expertise















Compliance Expertise





The end of continuous **Medicaid coverage**

What you and your employees need to know

During the COVID-19 Public Health Emergency, nearly all Medicaid members were able to stay enrolled in their current health coverage regardless of changes in eligibility

When Medicaid renewals and eligibility reviews start again, your employees may lose coverage for a variety of reasons. In fact, approximately 6.8 million people will be looking to understand the health coverage options available

How could these changes impact my workforce?

You may have employees who waived and kept their Medicald benefits when starting employment with your company

If these employees are disensolled from in your employer-sponsored coverage or another health plan outside of your standard open enrollment period due to what's known as a qualifying life event.

Employees have 60 days before and 60 days after a qualifying life event to join a group medical plan.

What are the possible scenario my business could encounter?

- 1. An employee could still qualify for Medicaid benefits and maintain their Medicald coverage.
- 2. An employee may no longer qualify for Medicaid benefits and could joi
- your employer-sponsored group plan. 3. An employee may no longer qualify for Medicaid benefits and could enroll in an Anthem Individual and Family plan outside of your employer-sponsored group plan

esources, including



ns? We're here to help. Please contact your sales representative or broker for additional informat

NEW Annual Employer Reporting Responsibility

Complete CAA Rx Data Collection Reporting by March 1, 2023

Please complete the following information for 2022, and submit by March 1, 2023, You may need to scroll down to complete all information and select the Finish button to submit your response

*1. In 2023, we are required to report the Average Monthly Percentage of Premium that is covered by your employee/member and the Average Monthly Percentage of Premium that is covered by you, the employer/group.

These two percentages should total 100%. Round your answers so that they total 100% (your Remaining Value should be 0). Please enter your responses below

Average Monthly Percentage of Premium covered by Employee/Member for 2022 (%) Average Monthly Percentage of Premium covered by Employer/Group for 2022 (%)

Remaining value

Here is an example of one way that the Average Monthly Premium percentage for Employer and Employee can be

	Premium Paid Dollars	Premium Paid %	Calculation	
Total 2022 Employee Contribution of Premium	\$225,000	37%	\$225,000/\$600,000 = 37.5%	
Total 2022 Employer Contribution of Premium	\$375,000	63%	\$375,000/\$600,000 = 62.5%	
Total Premium	\$600,000	100%		

Please ensure that the percentages of employer and employee contributions equals 100% by rounding up or down as

2. To complete the submission, please enter the following information. Click "Finish" below to submit your response by March 1, 2023.

Group Name Group/Case Number Group Employer Identification Number





Our Transition plan is 'Reading, Writing and Arithmetic'



Reading -

- Re-review the current District's Employee Benefit Guide
- Review Benefit policies and documents with carriers
- Note any gaps or discrepancies in documentation
- Review previous meeting notes on strategy and goal

Writing -

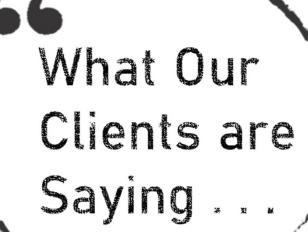
- Meet with the District administrative team and take notes on what is important to them, areas
 of benefit understanding and areas of benefit education improvement
- Complete R&R Insurance's proprietary Onboarding guide documenting current benefit understanding and future goals
- Develop timeline of events

Arithmetic -

- Analytical review of current funding and cost structure of benefits
- Make sure costs are aligned with fiscal objectives / benefit goals of District
- Market analyzation and benchmarking of benefit options









Public Community College in Illinois

From the President of the College: "That was the **best employee benefits meeting** that I have ever watched."

From the Executive Director of Human Resources: "I just wanted to thank you again for attending our Finance Committee meeting this afternoon and for all the **time and effort you and your team put in to prepare for it**. It was comprehensive and informative and well-received by the attendees.



Client in Southeastern WI

"The team of professionals that led R&R's presentation impressed the committee, particularly their **professionalism with humility**."

"They appear to know the strength of their internal resources and expertise and worked well together. Our team felt that R&R would provide access to the right person at the right time to meet the District's needs."

"They were the only firm that made **wellness** a significant component of their presentation. They shared examples of the types of **data reporting** that would be provided and used **to make informed decisions** regarding health and other benefits, as well as **innovative ideas** to potentially improve our health program."



Client in Northern WI

"You are amazing! We have dealt with this issue forever and you took care of it for us like a champ. We should have been working with you years ago!"





Summing It Up



Having a **broad and highly adaptable benefits program** is key to meeting the needs of a multi-generational workforce.

Benefits can play a key role in attracting and retaining talent.

Communications is a **critical success factor** for benefits and beyond.

Benefits are more important than ever, and employers need innovative and meaningful offerings to meet the needs of a diverse workforce while containing cost and being fiscally responsible.

THANK YOU!

Let's Continue The Conversation!

Knowledge Is Potential!

the **knowledge** brokers™



